

DRAFT Enterprise Infrastructure Solutions (EIS)  
Request for Proposals

Section B  
Supplies or Services and Prices/Costs

**Wireless Services Extract**

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## B.2.6 Wireless Service

The technical requirements for Wireless Service are described in Section C.2.6. These include services offered by the cellular industry.

The price structure for Wireless Service shall comprise the following elements:

1. MRC for services or features;
2. NRC for one time charges;
3. Usage charges; and
4. Wireless Task Order Unique CLIN Charges.

All MRC prices are per device unless specified otherwise. Features are normally separately priced, although some features are defined as NSP. Domestic roaming fees and domestic roaming usage charges are not permitted. For Wireless Service, domestic is defined as the contiguous United States, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

Bandwidth throttling (intentional slowing of data speeds by the service provider) is not permitted.

Services may be suspended by a customer up to the maximum number of days allowed per 47 C.F.R. 52.15(f)(1)(vi) (180 days as of May 2015) without incurring any fees, subscription or usage charges during the suspension period.

### B.2.6.1 Domestic Mobile Voice Service

The Domestic Mobile Voice Service listed below can be ordered as a standalone service or with Data Add-on Services.

#### B.2.6.1.1 Domestic Mobile Voice Service Prices Table

| CLIN | Task Order Number | Price | Price Start Date | Price Stop Date |
|------|-------------------|-------|------------------|-----------------|
|      |                   |       |                  |                 |

#### B.2.6.1.2 Domestic Mobile Voice Pricing Instructions Table

| CLIN    | Frequency | Description   | Charging Unit |
|---------|-----------|---|---------------|
| WL00001 | MRC       | Unlimited voice with unlimited SMS and MMS text messaging services. | Line          |

### B.2.6.2 Domestic Mobile Data Add-on Services

All Mobile Data Add-on Services (for smart phones) must be ordered with Voice Service. A personal hotspot shall be included at no additional cost with all Mobile Data Add-on Plans, except Unlimited Data.

The data allocations from all plans except Unlimited Data are pooled or added together across the agency or the entity defined in the task order. Thus, if a 3 GB plan is ordered for one device and a 5 GB plan is ordered for another device, the pool of data that could be used between the two devices is 8 GB before any overages are paid. The contractor shall allocate overages only to those users that have exceeded their individual share of the pool, that is, without applying overage charges to any users that have not exceeded their own share.

#### B.2.6.2.1 Domestic Mobile Data Add-on Prices Table

| CLIN | Task Order Number | Price | Price Start Date | Price Stop Date |
|------|-------------------|-------|------------------|-----------------|
|      |                   |       |                  |                 |

#### B.2.6.2.2 Domestic Mobile Data Add-on Pricing Instructions Table

| CLIN    | Frequency | Description                     | Charging Unit |
|---------|-----------|---------------------------------|---------------|
| WL00010 | MRC       | 1 GB Data Add-on Pooling        | Line          |
| WL00011 | MRC       | 3 GB Data Add-on Pooling        | Line          |
| WL00012 | MRC       | 5 GB Data Add-on Pooling        | Line          |
| WL00013 | MRC       | 10 GB Data Add-on Pooling       | Line          |
| WL00020 | Usage     | Pooling Overage for Data Add-on | GB            |
| WL00030 | MRC       | Unlimited Data Add-on           | Line          |

### B.2.6.3 Domestic Mobile Data Only Service

Domestic Mobile Data Only Service may not be ordered with Domestic Mobile Voice Service. As with Data Add-on Services, the data allocations from all data only plans, except Unlimited Data, are pooled or added together across the agency or customer. Hotspot capabilities shall be included at no additional cost with all Mobile Data Only Plans.

#### B.2.6.3.1 Domestic Mobile Data Only Prices Table

| CLIN | Task Order Number | Price | Price Start Date | Price Stop Date |
|------|-------------------|-------|------------------|-----------------|
|      |                   |       |                  |                 |

#### B.2.6.3.2 Domestic Mobile Data Only Pricing Instructions Table

| CLIN    | Frequency | Description                   | Charging Unit |
|---------|-----------|-------------------------------|---------------|
| WL00100 | MRC       | 1 GB Data Only Pooling        | Line          |
| WL00101 | MRC       | 3 GB Data Only Pooling        | Line          |
| WL00102 | MRC       | 5 GB Data Only Pooling        | Line          |
| WL00103 | MRC       | 10 GB Data Only Pooling       | Line          |
| WL00110 | Usage     | Pooling Overage for Data Only | GB            |
| WL00120 | MRC       | Unlimited Data Only           | Line          |

#### B.2.6.4 Pricing Catalog Requirements

For Domestic to Non-Domestic Calls and for International Roaming services offered via a catalog, the contractor shall develop and maintain an online catalog of offerings and pricing in accordance with B.1.3.

The Wireless Service catalogs provided by the contractor shall, at a minimum, contain the data elements defined in the tables below. For Domestic to Non-Domestic Calling, this information includes the Country or Jurisdiction ID being called and the termination method (when there is a pricing difference between wireless and wireline termination). For International Mobile Roaming, it includes the Country or Jurisdiction ID from which a communications originated and the relevant number of minutes/texts/MBs. Other information may be provided by the contractor at its option.

Catalog prices for Domestic to Non-Domestic Calls and for International Roaming shall be based on a discount from the best Official List Price (OLP). The Class Discount ID determines the discount to be applied to the OLP.

#### B.2.6.5 Domestic to Non-Domestic Mobile Calling

The Domestic to Non-Domestic Mobile Calling Catalog pricing in Table B.2.6.5.1 shall be based on a discount from the contractor's official supplier's best per-minute list price. Discount classes shall be specified in Table B.2.6.5.2. Charging mechanisms are provided in Table B.2.6.5.3.

### B.2.6.5.1 Domestic to Non-Domestic Mobile Calling Catalog Table

| CLIN | Case Number | Terminating Country/ Jurisdiction ID* | Wireless Termination OLP | Wireline Termination OLP | Class Discount ID** | Price Start Date | Price Stop Date |
|------|-------------|---------------------------------------|--------------------------|--------------------------|---------------------|------------------|-----------------|
|      |             |                                       |                          |                          |                     |                  |                 |

\* Country/Jurisdiction IDs are provided in Table B.4.2.1

\*\* From Table B.2.6.5.2

### B.2.6.5.2 Domestic to Non-Domestic Mobile Calling Class Discount Table

| Class Discount ID | Task Order Number | Class Description | Percentage Discount from OLP | Price Start Date | Price Stop Date |
|-------------------|-------------------|-------------------|------------------------------|------------------|-----------------|
| 1                 |                   |                   | N%*                          |                  |                 |
| ...               |                   |                   |                              |                  |                 |
| n                 |                   |                   | N%                           |                  |                 |

\* N is an integer from 0-100

### B.2.6.5.3 Domestic to Non-Domestic Mobile Calling Instruction Table

| CLIN    | Frequency | Description  | Charging Unit | Notes |
|---------|-----------|--|---------------|-------|
| WL01000 | MRC       | Domestic to Non-Domestic Mobile Calling Catalog Plan | Line          | ICB   |
| WL01001 | Usage     | Domestic to Non-Domestic Mobile Calling Catalog Item | Minute        | ICB   |

### B.2.6.6 International Mobile Roaming (Optional)

International Mobile Roaming plans (from Non-Domestic to either Domestic or Non-Domestic) shall cover voice calls, messaging, multimedia, and data. They may be purchased independently from any domestic service. There are two types of plans: 1) data bucket and unlimited plans that cover one or more specified countries, and 2) catalog plans.

For all plans, the contractor shall provide website links to describe the following:

- The coverage within each country.
- Any device requirements to obtain coverage in a country.
- Partner Wi-Fi hotspots that are available at no extra cost.

For each bucket and unlimited plan excluding the Canada & Mexico plan, the contractor shall list the countries included in the plan and maintain a website link to that list. If usage from a foreign country is included as part of a domestic service plan, then any

usage from that country shall be billed against the domestic usage plan and International Mobile Roaming charges are not applicable.

**B.2.6.6.1 International Mobile Roaming Bucket and Unlimited Prices Table (Optional)**

| CLIN | Task Order Number | Price | Price Start Date | Price Stop Date |
|------|-------------------|-------|------------------|-----------------|
|      |                   |       |                  |                 |

**B.2.6.6.2 International Mobile Roaming Bucket and Unlimited Pricing Instructions Table**

| CLIN*   | Frequency | Description   | Charging Unit | Notes    |
|---------|-----------|---|---------------|----------|
| WL01100 | MRC       | <b>Canada &amp; Mexico 150 MB Data:</b> 150 MB of data, unlimited messaging, and unlimited Wi-Fi.                         | Line          |          |
| WL01101 | Usage     | Data Overage per MB for Canada & Mexico 150 MB Data Plan  | MB            |          |
| WL01102 | Usage     | Voice Access for Canada & Mexico 150 MB Data Plan   | Minute        |          |
| WL01110 | MRC       | <b>Global* 300 MB Data:</b> 300 MB of data, unlimited messaging, and unlimited Wi-Fi.                                     | Line          |          |
| WL01111 | Usage     | Data Overage for Global 300 MB Data Plan  | MB            |          |
| WL01112 | Usage     | Voice Access for Global 300 MB Data Plan  | Minute        |          |
| WL01120 | MRC       | <b>Global* 800 MB Data:</b> 800 MB of data, unlimited messaging, and unlimited Wi-Fi.                                     | Line          | Optional |
| WL01121 | Usage     | Data Overage for Global 800 MB Data Plan  | MB            | Optional |
| WL01122 | Usage     | Voice Access per Minute for Global 800 MB Data Plan   | Minute        | Optional |
| WL01130 | MRC       | <b>Global* Unlimited Data:</b> Unlimited non-domestic data, unlimited messaging, and unlimited Wi-Fi on partner networks. | Line          | Optional |
| WL01131 | Usage     | Voice Access for Unlimited Data Plan  | Minute        | Optional |

\* Global coverage shall include, at a minimum, the following countries and territories: Canada, China, France, Germany, Guam, American Samoa, Northern Mariana Islands, Midway Island, Wake Island, Israel, Japan, Mexico, Netherlands, and United Kingdom.

### B.2.6.6.3 International Mobile Roaming Catalog Table (Optional)

| CLIN | Case Number | Originating Country / Jurisdiction ID* | OLP | Roaming Class ID** | Price Start Date | Price Stop Date |
|------|-------------|--|-----|--------------------|------------------|-----------------|
|      |             |  |     |                    |                  |                 |

\* Country/Jurisdiction IDs are provided in Table B.4.2.1

\*\* ID from Table B.2.6.6.4

### B.2.6.6.4 International Mobile Roaming Class Discount Table

| Roaming Class ID | Task Order Number | Class Description | Percentage Discount from OLP | Start Date | Stop Date |
|------------------|-------------------|-------------------|------------------------------|------------|-----------|
| 1                |                   |                   | N%*                          |            |           |
| ...              |                   |                   | N%*                          |            |           |
| n                |                   |                   | N%*                          |            |           |

\* N is an integer from 0-100.

### B.2.6.6.5 International Mobile Roaming Instruction Table

| CLIN    | Frequency | Description  | Charging Unit | Notes |
|---------|-----------|--|---------------|-------|
| WL01200 | MRC       | International Mobile Roaming Catalog Plan                      | Each          | ICB   |
| WL01201 | Usage     | International Mobile <b>Voice</b> Roaming Catalog Item         | Minute        | ICB   |
| WL01202 | Usage     | International Mobile <b>Data</b> Roaming Catalog Item          | MB            | ICB   |
| WL01203 | Usage     | International Mobile Roaming <b>Inbound Text</b> Catalog Item  | Message       | ICB   |
| WL01204 | Usage     | International Mobile Roaming <b>Outbound Text</b> Catalog Item | Message       | ICB   |

### B.2.6.7 Wireless Features

Wireless features shall be listed in the table below.

### B.2.6.7.1 Wireless Feature Prices Table

| CLIN | Task Order Number | Price | Price Start Date | Price Stop Date |
|------|-------------------|-------|------------------|-----------------|
|      |                   |       |                  |                 |

### B.2.6.7.2 Wireless Feature Pricing Instructions Table

| CLIN    | Frequency | Description   | Charging Unit | Notes   |
|---------|-----------|---|---------------|---|
| WL02000 | Usage     | <b>Wireless Priority Services (WPS)</b>                                   | Minute        | Mandatory where available.<br>No activation or monthly fee may be charged.  |
| WL02001 | Usage     | <b>Directory Assistance</b> with Call Completion                          | Call          | Includes being able to retrieve at least two numbers per call and being connected to one of the requested listings.   |
| WL02002 | NRC       | <b>Domestic to Non-Domestic Calling</b>                                   | Line          | NSP<br>If enabled, usage charges apply. See section B.2.6.5.<br>Allows a user to make non-domestic calls. It shall automatically be included when ordering a voice plan. This feature shall be disabled at agency direction.  |
| WL02003 | NRC       | <b>International Mobile Roaming</b>                                       | Line          | Optional, NSP<br>If enabled, usage charges apply. See section B.2.6.6.<br>Allows a user to roam internationally with wireless Internet connectivity and communications capability. It shall automatically be included where available when ordering a voice plan. This feature shall be disabled at agency direction. |
| WL02004 | MRC       | <b>Personal Hotspot</b> – applicable only to Unlimited Data Add-on plans. | Line          | Personal hotspots are included with all data plans other than unlimited data add-on.  |
| WL02010 | MRC       | <b>Push-To-Talk (PTT)</b> with Group Talk                                 | Line          | Optional.   |

### B.2.6.7.3 Wireless Machine to Machine Pricing (Optional)

Wireless Service pricing for Machine to Machine (M2M) is listed in the table below.

**B.2.6.7.3.1 Wireless M2M Prices Table**

| CLIN | Case Number | Task Order Number | Price | Price Start Date | Price Stop Date |
|------|-------------|-------------------|-------|------------------|-----------------|
|      |             |                   |       |                  |                 |

**B.2.6.7.3.2 Wireless M2M Pricing Instructions Table**

| CLIN    | Frequency | Description  | Charging Unit | Notes    |
|---------|-----------|--|---------------|----------|
| WL03000 | MRC       | M2M 1 MB: 1 MB of data per month for M2M devices.  | Line          |          |
| WL03001 | MRC       | M2M 2 MB: 2 MB of data per month for M2M devices.  | Line          | Optional |
| WL03002 | MRC       | M2M 5 MB: 5 MB of data per month for M2M devices.  | Line          | Optional |
| WL03003 | MRC       | M2M 25 MB: 25 MB of data per month for M2M devices.  | Line          | Optional |
| WL03004 | MRC       | M2M 50 MB: 50 MB of data per month for M2M devices.  | Line          | Optional |
| WL03005 | MRC       | M2M 250 MB: 250 MB of data per month for M2M devices.  | Line          | Optional |
| WL03006 | MRC       | M2M 1 GB: 1 GB of data per month for M2M devices.  | Line          | Optional |
| WL03007 | MRC       | M2M 5 GB: 5 GB of data per month for M2M devices.  | Line          | Optional |
| WL03020 | Usage     | M2M Overage (<= 50 MB) – Overage for plans up to and including 50MB of data per month for M2M devices. | MB            |          |
| WL03021 | Usage     | M2M Overage (> 50 MB) – Overage for plans above 50MB of data per month for M2M devices.                | MB            | Optional |

**B.2.6.7.4 Wireless Task Order Unique CLINs**

The tables below provide the format and instructions for pricing TUCs supported by Wireless. TUCs shall be used as defined in Section B.1.

**B.2.6.7.4.1 Wireless TUC Prices Table**

| CLIN | Task Order Number | Case Number | Price | Price Start Date | Price Stop Date |
|------|-------------------|-------------|-------|------------------|-----------------|
|      |                   |             |       |                  |                 |

**B.2.6.7.4.2 Wireless TUC Pricing Instructions Table**

| NRC CLIN | MRC CLIN | Usage CLIN | Description           | Charging Unit | Notes |
|----------|----------|------------|-----------------------|---------------|-------|
| WL99990  | WL99991  | WL99992    | MWS Task Order Unique | ICB           | ICB   |

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